

CadmiumCD eventScribe® Live

Accessibility Conformance Report

WCAG Edition

(Based on VPAT® Version 2.4)

Name of Product: eventScribe® Live

Product Description: eventScribe® Live is an event management and attendee engagement software

Report Date: October 26, 2020

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Notes: This document has been completed based on the current tested and specified functionality of the named Application. The evaluation was conducted by an external consultant Robelge Lenora, Certified Professional in Accessibility Core Competencies (CPACC) by the International Association of Accessibility Professionals.

Evaluation Methods Used: Conformance to the listed accessibility standards has been evaluated using manual testing. The accessibility testing include: (i) semi-automated scans, (ii) human judgement tests such as tool-assisted tests, visual inspection (iii) testing with assistive technology by an expert user.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion.

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Does Not Support	eventScribe® Live does not supports text alternatives for most of the non-text content.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	There is no audio or video only content available in eventScribe® Live.
1.2.2 Captions (Prerecorded) (Level A)	Does Not Support	Pre-recorded videos in eventScribe® Live does not have Captions.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable	There is no pre-recorded audio described videos in eventScribe® Live.
1.3.1 Info and Relationships (Level A)	Does Not Support	In many instances, eventScribe® Live does not use a logical structure where information and relationships can be programmatically determined.
1.3.2 Meaningful Sequence (Level A)	Supports	eventScribe® Live presents content in a meaningful order.
1.3.3 Sensory Characteristics (Level A)	Supports	eventScribe® Live does not rely on sensory information alone to convey meaning.
1.4.1 Use of Color (Level A)	Partially Supports	eventScribe® Live does not rely only on color coding to convey information except the links are not underlined, hence people with Monochromatism may find it difficult to locate links.
1.4.2 Audio Control (Level A)	Supports	Audio does not play automatically in eventScribe® Live. A mechanism is available to control audio volume independently from the overall system volume level .
2.1.1 Keyboard (Level A)	Does Not Support	Schedules cannot be accessed via keyboard only and My Conference Profile cannot be completed due to keyboard issues in the workflow.

2.1.2 No Keyboard Trap (Level A)	Supports	There are no keyboard traps in eventScribe® Live.
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Not Applicable	EventScribe® Live does not require this capability for operation.
2.2.1 Timing Adjustable (Level A)	Supports	EventScribe® Live does not have any timed activities that requires additional time.
2.2.2 Pause, Stop, Hide (Level A)	Partially Supports	Most of the EventScribe® Live pages do not use moving or blinking content except for the Leader Board in Virtual Exhibit Hall under CadCon Quest.
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	EventScribe® Live does not use flashing content.
2.4.1 Bypass Blocks (Level A)	Does Not Support	EventScribe® Live provides a way to bypass navigation blocks for users by providing a “skip to main content”, but it’s not visible for keyboard only users. Some Landmark regions are missing in the site.
2.4.2 Page Titled (Level A)	Supports	EventScribe® Live uses clear page titles.
2.4.3 Focus Order (Level A)	Does Not Support	Focus order has not been implemented consistently across EventScribe® Live, and some components do not receive focus in an order that preserves meaning.
2.4.4 Link Purpose (In Context) (Level A)	Partially Supports	EventScribe® Live uses meaningful link names in most of the areas except for following links, <ul style="list-style-type: none"> ● URL name is not meaningful for screen reader user in My Schedule. ● Link names are not meaningful in Virtual Exhibit Hall. ● Number link is not meaningful to screen reader users in Virtual Exhibit Hall.
2.5.1 Pointer Gestures (Level A 2.1 only)	Not Applicable	EventScribe® Live does not require users to make specific finger or cursor gestures.
2.5.2 Pointer Cancellation (Level A 2.1 only)	Not Applicable	EventScribe® Live does not activate functions on the down-click or down-tap.

2.5.3 Label in Name (Level A 2.1 only)	Partially Supports	All occurrences of programmatic labels for elements match with the label that the user sees except Favorite added status is announce as "Favorited" by Screen Reader in My Schedule.
2.5.4 Motion Actuation (Level A 2.1 only)	Not Applicable	EventScribe® Live does not utilize any motion interactions.
3.1.1 Language of Page (Level A)	Partially Supports	EventScribe® Live uses html language attributes in the pages, except for My Conference Profile.
3.2.1 On Focus (Level A)	Supports	Elements in eventScribe® Live does not change when they receive focus.
3.2.2 On Input (Level A)	Partially Supports	Changing the setting of any user interface component does not automatically cause a change of context except in Profile ribbons. When an item is selected from the drop-down menu, focus jumps to the top of the page.
3.3.1 Error Identification (Level A)	Does Not Support	"Required" form fields are not indicated to screen reader user and sighted user in My Conference Profile. Errors are not announced to screen reader users.
3.3.2 Labels or Instructions (Level A)	Does Not Support	There are many instances that labels or instructions are not provided correctly when content requires user input.
4.1.1 Parsing (Level A)	Supports	EventScribe® Live is coded according to the industry standards.
4.1.2 Name, Role, Value (Level A)	Partially Supports	Most of the Name, role, and value of interface elements are available to assistive technology except all expand/ collapse links are not announced for screen reader users.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Does Not Support	Live media used in eventScribe® Live does not provide captions.
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	There is no video content in eventScribe® Live that require audio descriptions.
1.3.4 Orientation (Level AA 2.1 only)	Supports	Content is not restricted to any display orientations.
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Supports	eventScribe® Live allows autocomplete to simplify the user input process where it is applicable.
1.4.3 Contrast (Minimum) (Level AA)	Does Not Support	In many instances, EventScribe® Live interface text do not meet minimum color contrast ratio against its background color.
1.4.4 Resize text (Level AA)	Partially Supports	EventScribe® Live content do not lose text size using the 200% zooming except, Profile Navigation links overlap with each other at zoom.
1.4.5 Images of Text (Level AA)	Does Not Support	EventScribe® Live uses images of text in Ribbons and Poster Wall graphics to convey information to the user.
1.4.10 Reflow (Level AA 2.1 only)	Does Not Support	Most of the content in eventScribe® Live cannot be presented without loss of information or functionality, and without requiring scrolling in two dimensions.
1.4.11 Non-text Contrast (Level AA 2.1 only)	Supports	Visual content in Core system functionality has a contrast ratio of at least 3:1
1.4.12 Text Spacing (Level AA 2.1 only)	Supports	EventScribe® Live has used adequate text spacing.
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Supports	Pop-up content do not prevent user access to other page content, and that users have adequate access to pop-up content.

2.4.5 Multiple Ways (Level AA)	Supports	EventScribe® Live provides multiple ways to reach a page except, My Conference Profile page does not have Home link & Main User Menu.
2.4.6 Headings and Labels (Level AA)	Supports	Page headings and labels are meaningful.
2.4.7 Focus Visible (Level AA)	Does Not Support	Visual focus is not available consistently for keyboard only users due to the keyboard issues in eventScribe® Live.
3.1.2 Language of Parts (Level AA)	Not Applicable	EventScribe® Live does not use language attributes for content parts.
3.2.3 Consistent Navigation (Level AA)	Supports	EventScribe® Live uses consistent navigation across the site.
3.2.4 Consistent Identification (Level AA)	Supports	EventScribe® Live use icons and buttons consistently across the application.
3.3.3 Error Suggestion (Level AA)	Supports	EventScribe® Live clearly identify the input errors.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	EventScribe® Live reduces the risk of input errors and provides messaging where users can check their answers before saving the data.
4.1.3 Status Messages (Level AA 2.1 only)	Does Not Support	Status messages are not promptly announced to the screen reader user.

Legal Disclaimer

CadmiumCD has made every attempt to ensure the accuracy and reliability of the information provided in this report as of the date of the report. We cannot guarantee that EventScribe® Live is free from accessibility defects. The contents of this document are subject to change without notice. No contractual obligations are formed either directly or indirectly by this document, and this document shall not be interpreted to be included in any contract between the parties.